Payment accounts and topping up the meal account or Arbor App

You can manage accounts for any area of Arbor your school has set up to receive payments for. Here you can also make payments and top up accounts.

Please note that once you have topped up, you will need to contact your school if you would like to move money to a different account or would like a refund.

On the Arbor App

On the main Arbor page, you can see your children's accounts. The accounts you can view and top up here will depend on what accounts your school has chosen to show and enable card payments for. You can also select the menu icon then click *Payments.*
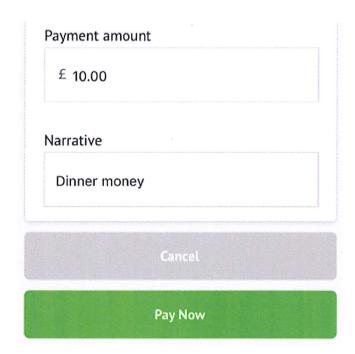
Click an account to see more information, or top up.

Accounts

Sonia Adams : Meals
Balance: £4.00   >

Sonia Adams : Morning Breakfast
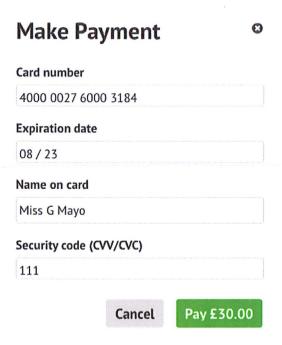Club   >
Balance: £10.00

Click the green button to top up the account by inputting your card details.

Meals Balance: £4.00

Term

Summer Term

Top Up Account

Input the amount to top up, then click to pay.

Payment amount

£ 10.00

Narrative

Dinner money

Cancel

Pay Now

Next, you'll be able to input your card details. Please note that you must use a Visa or Mastercard.

Make Payment ⊗

Card number

4000 0027 6000 3184

Expiration date

08 / 23

Name on card

Miss G Mayo

Security code (CVV/CVC)

111

Cancel   Pay £30.00

You may have to then authenticate your identity for the payment to go through. This is a requirement of the recently introduced Strong Customer Authentication (SCA) regulations.

If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

- an SMS code
- your mobile banking app
- another method

✔

Payment Successful

Thank you! Your payment is complete

Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.

Done